

## FREQUENTLY ASKED QUESTIONS

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**Q. Will the information for showings in ShowingTime on a listing and for buyer showings be available to the agents after Tuesday? If so How?**

- No. Please print and save that information before Tuesday morning.

**Q. A.) Will the showings scheduled for Tuesday and beyond in ShowingTime be available to view and manage after Tuesday?**

- They will via web browser outside of Paragon

**B.) Do agents need to manually transfer those to BrokerBay?**

- Agents need to manually add their listings to BrokerBay. If not they will need to print and save their information before Tuesday morning.

**Q. Do the members have the use of BrokerBay phone Concierge Service as part of the member benefits? Is it a service members need to subscribe to?**

- Appointment desk is having incoming calls answered by the BrokerBay Concierge Service; They handle outgoing calls and confirm appointments with the seller. Both are options that members can subscribe to in addition to the platform.

**Q. Will there be a link to BrokerBay in the Resources Tab in Paragon?**

- Yes

**Q. Will the link to ShowingTime remain in Resources Tab in Paragon?**

- No

**Q. How will the BrokerBay App interact with the Supra Key boxes, if at all? BrokerBay mentioned at the demo all would be done in one app.**

- There will be deep links added later in the showing confirmations that will access Supra Key information.

**Q. The analytics does not appear to have data or does not appear to be working. Is this just a population of data issue? Where is there information on what will be available and how to use this? Will there be a link in the resources in Paragon to that tool?**

- It will be available in BrokerBay

**Q. The analytics does not appear to have the ability to print or share the data in the reports. Will that be coming?**

- Yes, they are in the process of revamping their Analytics and this will be a part of it by the end of the year.